DEPARTMENT OF HEALTH AND HUMAN SERVICES Departmental Program Structure and Outcome Measures

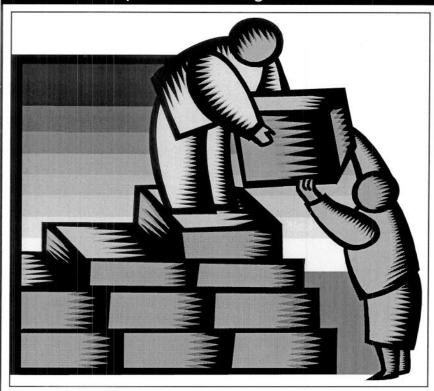


Building a Healthy, Safe, and Strong Community--One Person at a Time

Outcome-based accountability in health and human services is built on a commitment to ensure that every dollar spent works toward improving the conditions of people living in Montgomery County. It means being able to look into the eyes of a child or a vulnerable adult knowing that the County has done the best possible job with the resources it has available. If the Department of Health and Human Services is to be accountable, we must be able to demonstrate that our programs make a difference in the lives of the people we serve to build a safe, healthy, and strong community, one person at a time.

DEPARTMENTAL OUTCOME #1	FY03 ACTUAL	FY04 ACTUAL	FY05 ACTUAL	FY06 BUDGET	FY07 CE REC		
Building a Safe Community							
Community Conditions							
Rate of indicated child abuse and neglect cases per 1,000 children	^a TBD	^a TBD	^a TBD	2.0	2.0		
Rate of confirmed cases of neglect, self-neglect, or exploitation of seniors per 10,000 residents ages 65 or older	20.1	22.6	16.5	20.0	20.0		
Program Outcomes							
Percentage of families receiving in-home services that do not have a Child Protective Services investigation with an abuse or neglect finding within one year after receiving services	91	93	93	92	92		
Percentage of Montgomery County victims of domestic violence who establish safer living conditions after leaving the Family Residential Shelter	75	82	83	80	80		
Percentage of court-referred abusers who report ceasing abuse upon completion of treatment	75	72	86	70	75		
Percentage of elderly and disabled adults who remain safely in the community after receiving services through Adult Evaluation and Review Services	78	82	84	80	80		
Notes:							
^a Data are not yet available from the Annie E. Casey Kids Count.							

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DEPARTMENTAL OUTCOME #2	FY03	FY04	FY05	FY06	FY07
	ACTUAL	ACTUAL	ACTUAL	BUDGET	CE REC
Building a Healthy Community					
Community Conditions					
Incidence of major reportable cases of foodborne disease per 100,000 Montgomery County residents	24.0	15.4	18.8	20.0	20.1
Percentage of low-weight births for babies of mothers who are residents of Montgomery County (calendar year)	7.7	^a 8.5	NA	NA	8.2
Tuberculosis cases per 100,000 Montgomery County residents	9.0	9.2	10.0	7.9	8.5
Asthma hospitalization rate (per 10,000 children) for Montgomery County children ages 0-9 (calendar year) ^b	26.9	22.9	NA	NA	23.5
Program Outcomes					
Percentage of active TB clients who complete treatment under Directly Observed Therapy (DOT)	100	90	98	100	100
Percentage of healthy birth weight babies born to case managed maternity clients (both Medical Assistance and eligible uninsured clients) through Community Health Nursing	84	92	91	93	95
Notes					

Notes:

^aData souces: inpatient admissions, Maryland Health Services Cost Review Commission Statewide Inpatient Data, 2004; population - Centers for Disease Control and Prevention National Center for Health Statistics Bridged-Race Vintage 2004 Postcensal Population Estimates.

^bData source: Maryland Vital Statistics Administration Birth Files, 2002-2004. FY03 data is for CY03; FY04 data is for CY04.

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ACTUAL	FY04 ACTUAL	FY05 ACTUAL	FY06 BUDGET	FY07 CE REC
2.5	2.8	TBD	NA	NA
			•	
94	85	86	90	90
76	73	80	75	75
61	42	55	60	55
	2.5 94 76	2.5 2.8 94 85 76 73	2.5 2.8 TBD 94 85 86 76 73 80	94 85 86 90 76 73 80 75